

Young Consumers Weigh In on Kraft Foods' Health Vibe

Group 12



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Executive Summary

By analyzing customer drivers for snack purchases, we can explore consumer perceptions of the healthiness of Kraft Heinz products, particularly its health-focused brands like Primal Kitchen.

The insights reveal key factors influencing snack choices and highlight opportunities for Kraft Heinz to strengthen the positioning of its 'healthy' brands. These findings will guide strategies to align product offerings with evolving consumer preferences for healthier snacks.



Introduction and Background



Kraft Heinz

- Kraft is one of the largest players in the snack foods global market
- 3rd largest food and beverage company in North America
- 5th largest food and beverage company in the world
- Stock price has dropped due to lagging sales

Industry

- US condiment market is \$12.4B
- Younger consumers are less likely to use conventional condiments at-home, such as ketchup
- Millennials and Gen Z are leaders in snack purchases



Acquisition of Primal Kitchen

- Primal Kitchen was founded in 2015 by Mark Sisson
- Founded to deliver uncompromisingly delicious products that emphasize clean ingredients
- Kraft Heinz acquired Primal Kitchen in 2024 for \$200 million



(Some) Kraft Brands













Research Question and Objectives

Kraft operates in a market dominated by private labels. We studied consumer perceptions of Kraft and how its healthier Primal Kitchen line influences perceptions and purchasing behavior.

OBJECTIVE 1

Assess the perception of Kraft's brands among 21 to 30 year-olds

OBJECTIVE 2

Assess the
healthier product
lines/perceptions
and their impact on
customer loyalty and
purchase intent

OBJECTIVE 3

Identify key drivers of purchase decisions among time-constrained and/or health-conscious customers



Research Design



Exploratory Research

- Researched Kraft Heinz in terms of scale and growth as an overall business
- Assessed all US based Kraft Heinz.
 brands and determined how many, if any, were health focused.
- This information helped us to determine that Primal Kitchen was the most obviously health focused brand.
- Explored snacking trends in the United
 States, focusing on younger segments

Target Market vs. Sample

- Targeted the perceptions of 21-30 year olds in the United States
 - Initially targeted just business students but expanded this to get a better sample size
- 221 total responses
 - 52% female as largest demographic
 - 92% of total respondents NOT aware of Primal Kitchen
 - 49% household income above\$60K

Survey Design





Our Survey was intended to understand how our target market thought about their grocery shopping in general.

How they thought of Kraft and Primal Kitchen, if at all while grocery shopping

How the ownership of Kraft on Primal Kitchen influenced perceptions of 'healthiness' General Shopping Preferences

Awareness & Perceptions of Kraft & Primal Kitchen

Perceptions of Kraft with Primal Kitchen

Does Kraft's Ownership Affects Perceptions of Primal Kitchen?

Objective: Determine if perceptions changed after revealing that Primal Kitchen is owned by Kraft Heinz.

Test: Paired Samples T-Test

Variables:



Health-Perception (Before vs After)



Purchase Likelihood (Before vs After)



Willingess to Pay (Before vs After)



Kraft's Ownership Negatively Affects Perceptions of Primal Kitchen

Comparison	Mean Before	Mean After	Mean Difference	t (df=88)	p- value	Effect Size (Cohen's d)	Interpretation
Health Perception	4.75	3.80	0.94	6.25	<0.001	0.66	Lowered health perception.
Likelihood to Purchase	2.87	2.80	0.07	0.57	0.57	0.06	No significant change.
Willingness to Pay	7.35	2.80	4.56	2.07	0.041	0.22	Lowered willingness to pay.

Recommendations to Improve Perceptions of Primal Kitchen

Reinforce Health Positioning

Address health perception concerns by emphasizing Primal Kitchen's clean ingredients, organic certifications, and commitment to natural foods.

Leverage Pricing Strategies

Since willingness to pay dropped significantly, consider promotions, discounts, or bundling strategies to retain price-sensitive customers.

De-Emphasize Kraft's Ownership

Shift brand messaging to focus on Primal Kitchen's independent identity rather than its parent company to maintain consumer trust.



Influences on Customers To Buy Primal Kitchen

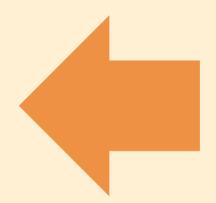
Objective: Identify key factors that influence purchase intent for Primal Kitchen.

Test: Linear Regression



DV:

Purchase-Likelihood (After)



IV:

Health-Perception of Brand Health-Consciousness Brand Trust Cost-Effectiveness Quick & Easy

Health & Convenience Influence Customers To Buy Primal Kitchen

Predictor	Beta (Standardized)	t-value	p-value	Significance?
Health- Perception - Brand	0.414	4.194	< 0.001	✓ Significant
Health- Consciousness	-0.192	-1.334	0.186	X Not significant
Brand Trust	0.069	0.490	0.625	X Not significant
Cost- Effectiveness	0.153	0.974	0.333	X Not significant
Quick & Easy	0.333	2.310	0.023	✓ Significant

R² = .214 → Model explains 21.4% of variance in purchase likelihood

F(5, 83) = 4.512, p = .001 → Model is statistically significant with moderate predictive power.

This means that at least one of the predictors significantly influences purchase likelihood.





Recommendations to Influence Customers To Buy Primal Kitchen

Highlight Health Benefits

Campaigns must reinforce Primal Kitchen's clean ingredients and nutritional value to strengthen health perception, the top driver of purchase intent.

Emphasize Convenience

Position Primal Kitchen as a quick and easy meal solution for busy consumers, as convenience significantly impacts purchase decisions.

Avoid Brand Trust & Affordability Messaging

Focus on product attributes rather than Kraft's reputation or affordability, as these factors do not drive purchase intent.





Identify Customer Groups Based on Influences in Food Choice

Objective: Identify key factors that influence purchase intent for Primal Kitchen.

Test: Cluster Analysis

Word-of-Mouth Believers (20%) - Trust family

& friends, care about health perception.

a. Influencer marketing, in-store sampling, and endorsements.

The Skeptics (30%) – Skeptical of health perception, trust packaging more than ads a. Highlight ingredient transparency, third-party

certifications.

Marketing-Driven Shoppers (26%) -Influenced by advertising & social media.

a. Invest in digital ads, influencer content, online reviews.

Social Media Enthusiasts (18%) – Rely on social media for food product discovery.

a. Leverage TikTok, Instagram, and YouTube campaigns.

IVs: Perception of Health, Influence of Packaging, Brand Trust, Online Review, Advertisement, Recommendation, Social Media on purchase probability.

Identify Customer Groups Based on Influences in Food Choice

Objective: Identify key factors that influence purchase intent for Primal Kitchen.

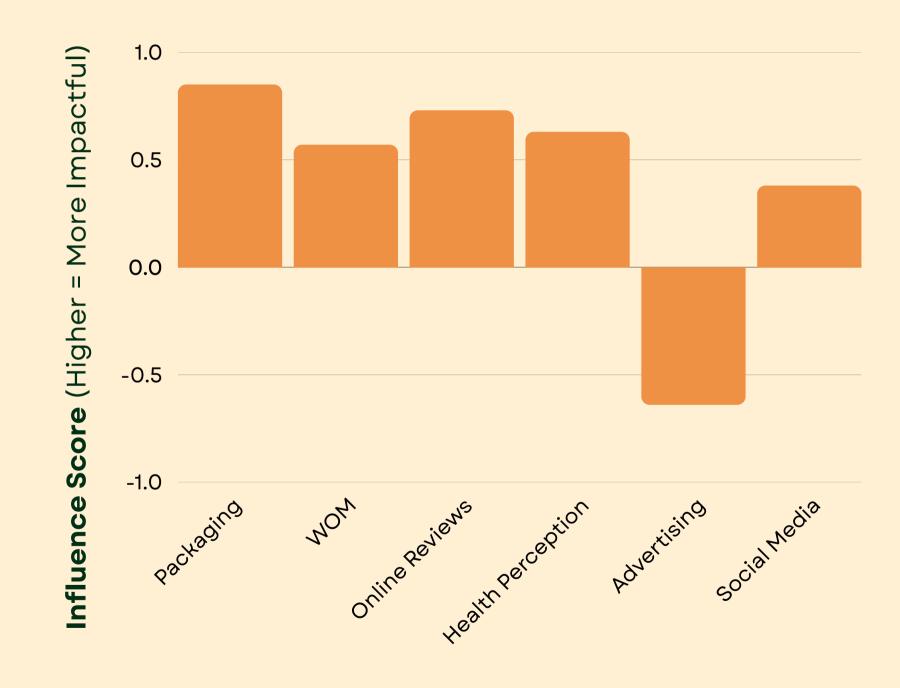
Test: Discriminant Analysis (Model Validation)

Model Accuracy

- 97.8% of original cases correctly classified
- 94.4% accuracy in cross-validation
- Statistically significant (p<0.0001)

Key Consumer Decision Drivers (Ranked By Impact)

- 1. **Packaging** The strongest differentiator, especially for skeptics.
- 2. Word-of-Mouth Recommendations Trusted heavily by WOM believers.
- 3. Online Reviews Key for validating product choices.
- 4. **Health Perception After Learning About Kraft -** Major factor for acceptance or rejection.
- 5. Advertising Polarizing (some trust, others avoid).
- 6. Social Media Influential, but varies by cluster.



Identify Customer Groups Based on Influences in Food Choice

Test: Multinomial Logistic Regression

Predictor	Chi-Square (χ²)	t-value	p-value	Significance?
PerceptionHeal thAfter	43.460	3	< 0.001	✓ Significant
Online Review	7.225	7.225 3 C		X Not significant
Recommended	10.107	3	0.018	✓ Significant
Advertisement	0.000	3	1.000	X Not significant
Social Media	Social Media 0.000		1.000	X Not significant
Packaging	52.748	3	< 0.001	✓ Significant

- **Purpose:** Analyzes key factors that affect consumer belonging to different clusters.
- 'Cluster 1 is the reference category (WOM Believers).
- The model is **statistically significant** (Chi-Square = 242.121, df = 18, p < 0.001).
- Factors influencing cluster membership include health perception, WOM recommendations, and packaging.
- Implications:
 - Health-conscious branding and packaging are crucial.
 - Word-of-mouth marketing surpasses advertising and social media in impact.
 - Traditional marketing methods (packaging, recommendations) remain more influential than digital approaches.





Recommendations: Clusters as Actionable Segments

Cluster 1 (WOM Believers)

- Leverage health influencers & dietitian endorsements
- Promote testimonials & in-store tastings

Cluster 2 (Skeptics)

 Highlight transparency, third-party certifications, & packaging claims

Cluster 3 (Marketing Driven Shoppers)

- Invest in paid ads, influencer collaborations, & video campaigns
- Leverage digital storytelling (Instagram Reels, TikTok trends)

Cluster 4 (Social Media Enthusiasts)

- Engage through viral food trends & aesthetic branding
- Prioritize Instagram & TikTok marketing strategies





and

Conclusions

- Kraft's Ownership negatively impacts the perception of Primal Kitchen
- Health perception & convenience are the strongest drivers of purchase intent.

Recommendations

- Highlight Health Positioning
- Emphasize Healthy Convenience
- De-emphasize Kraft's ownership
- Tailor Marketing by Segment



Appendix



Paired Samples T-Test Output (Slide 10&11)

Paired Samples Test

					-						
				Paired Differer	nces				Signif	icance	
				Std. Error	95% Confidence Differ						•
		Mean	Std. Deviation	Mean	Lower	Upper	t	df	One-Sided p	Two-	-Sided p
Pair 1	PerceptionHealthBefore - PerceptionHealthAfter	.94382	1.42510	.15106	.64362	1.24402	6.248	88	<.001		<.001
Pair 2	ChoosePKBefore - ChoosePKAfter	.067	1.116	.118	168	.302	.570	88	.285		.570
Pair 3	WTPPKBefore - WTPPKAfter	4.56157	20.78075	2.20275	.18406	8.93908	2.071	88	.021		.041

Paired Samples Effect Sizes

					95% Confide	nce Interval
			Standardizer ^a	Point Estimate	Lower	Upper
Pair 1	PerceptionHealthBefore - PerceptionHealthAfter	Cohen's d	1.42510	.662	.431	.890
		Hedges' correction	1.43739	.657	.427	.883
Pair 2	ChoosePKBefore – ChoosePKAfter	Cohen's d	1.116	.060	148	.268
		Hedges' correction	1.126	.060	146	.266
Pair 3	WTPPKBefore -	Cohen's d	20.78075	.220	.009	.429
	WTPPKAfter	Hedges' correction	20.95998	.218	.009	.425

a. The denominator used in estimating the effect sizes. Cohen's d uses the sample standard deviation of the mean difference. Hedges' correction uses the sample standard deviation of the mean difference, plus a correction factor. Health Perception and Willingness to Pay dropped significantly after brand disclosure and proved to be statistically significant; Likehood to purchase remained largely unchanged and was not significant.

Paired Samples Statistics

		Mean	N	Std. Deviation	Std. Error Mean
Pair 1	PerceptionHealthBefore	4.7528	89	1.34233	.14229
	PerceptionHealthAfter	3.8090	89	1.39705	.14809
Pair 2	ChoosePKBefore	2.87	89	1.089	.115
	ChoosePKAfter	2.80	89	1.099	.117
Pair 3	WTPPKBefore	7.3593	89	20.76636	2.20123
	WTPPKAfter	2.80	89	.907	.096

Paired Samples Correlations

				Significance	
		N	Correlation	One-Sided p	Two-Sided p
Pair 1	PerceptionHealthBefore & PerceptionHealthAfter	89	.459	<.001	<.001
Pair 2	ChoosePKBefore & ChoosePKAfter	89	.480	<.001	<.001
Pair 3	WTPPKBefore & WTPPKAfter	89	.006	.478	.956

Linear Regression Output (Slide 13&14)

 The model is statistically significant, meaning at least one predictor significantly impacts purchase likelihood.

→ Regression

Variables Entered/Removeda

Model	Variables Entered	Variables Removed	Method
1	QuickEasy, CostEffective, PerceptionHea IthAfter, TrustedBrand, ImportanceOf Health		Enter

- a. Dependent Variable: ChoosePKAfter
- b. All requested variables entered.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.462 ^a	.214	.166	1.004

- a. Predictors: (Constant), QuickEasy, CostEffective, PerceptionHealthAfter, TrustedBrand, ImportanceOfHealth
 - The model explains 21.4% of the variance in purchase likelihood

- Health Perception is the strongest predictor; Quick & Easy is the second-most significant driver
- Health Consciousness has a negative but insignificant impact; Trusted Brand and Cost-effectiveness do not significantly impact purchase intent

			ANOVA ^a			
Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	22.731	5	4.546	4.512	.001 ^b
	Residual	83.628	83	1.008		

88

a. Dependent Variable: ChoosePKAfter

Total

b. Predictors: (Constant), QuickEasy, CostEffective, PerceptionHealthAfter, TrustedBrand, ImportanceOfHealth

106.360

Coefficientsa

		Unstandardize	d Coefficients		ardized ficients		
Model		В	Std. Error	В	eta	t	Sig.
1	(Constant)	.968	.940			1.030	.306
	PerceptionHealthAfter	.326	.078		.414	4.194	<.001
	ImportanceOfHealth	226	.170		192	-1.334	.186
	TrustedBrand	.076	.155		.069	.490	.625
•	CostEffective	.152	.156		.153	.974	.333
	QuickEasy	.298	.129		.333	2.310	.023

a. Dependent Variable: ChoosePKAfter

Cluster Analysis Output (Slide 14)

Quick Cluster

Initial Cluster Centers

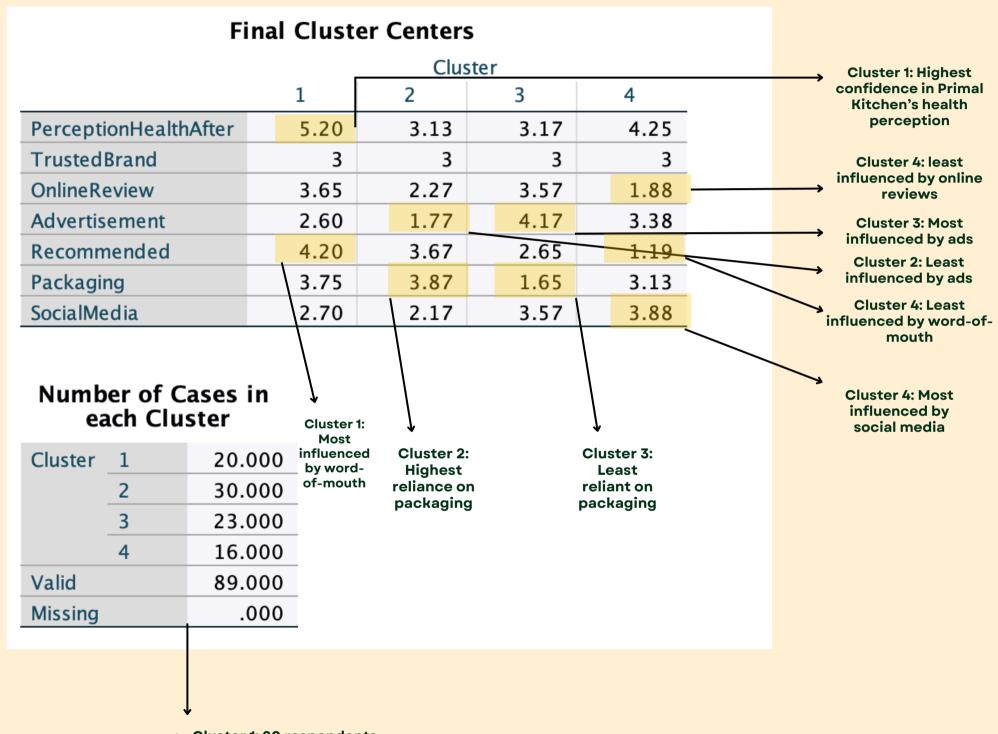
	Cluster				
	1	2	3	4	
PerceptionHealthAfter	7.00	1.00	2.00	4.00	
TrustedBrand	2	2	3	2	
OnlineReview	4.00	2.00	5.00	1.00	
Advertisement	3.00	1.00	5.00	2.00	
Recommended	5.00	4.00	3.00	1.00	
Packaging	4.00	5.00	1.00	2.00	
SocialMedia	3.00	1.00	3.00	5.00	

Iteration History^a

Change in Cluster Centers

Iteration	1	2	3	4
1	2.442	2.806	2.092	2.382
2	.146	.288	.280	.550
3	.000	.115	.111	.284
4	.000	.000	.000	.000

a. Convergence achieved due to no or small change in cluster centers. The maximum absolute coordinate change for any center is . 000. The current iteration is 4. The minimum distance between initial centers is 6.245.



- Cluster 1: 20 respondents
- Cluster 2: 30 respondents (Largest segment)
- Cluster 3: 23 respondents
- Cluster 4: 16 respondents (Smallest segment)

Discriminant Analysis Output 1 (Slide 15)

Discriminant

Analysis Case Processing Summary

Unweighte	d Cases	N	Percent
Valid		89	100.0
Excluded	Missing or out-of-range group codes	0	.0
	At least one missing discriminating variable	0	.0
	Both missing or out-of- range group codes and at least one missing discriminating variable	0	.0
	Total	0	.0
Total		89	100.0

Group Statistics

				Valid N (I	istwise)
Cluster Number of Case		Mean	Std. Deviation	Unweighted	Weighted
1	PerceptionHealthAfter	5.2000	1.19649	20	20.000
	TrustedBrand	3.0500	.99868	20	20.000
	OnlineReview	3.6500	.87509	20	20.000
	Advertisement	2.6000	1.09545	20	20.000
	SocialMedia	2.7000	1.38031	20	20.000
	Recommended	4.2000	1.05631	20	20.000
	Packaging	3.7500	.96655	20	20.000
2	PerceptionHealthAfter	3.1333	1.04166	30	30.000
	TrustedBrand	3.2333	1.07265	30	30.000
	OnlineReview	2.2667	1.04826	30	30.000
	Advertisement	1.7667	.67891	30	30.000
	SocialMedia	2.1667	1.26173	30	30.000
	Recommended	3.6667	1.26854	30	30.000
	Packaging	3.8667	1.16658	30	30.000
3	PerceptionHealthAfter	3.1739	1.15413	23	23.000
	TrustedBrand	3.4348	.94514	23	23.000
	OnlineReview	3.5652	.89575	23	23.000
	Advertisement	4.1739	.98406	23	23.000
	SocialMedia	3.5652	1.37597	23	23.000
	Recommended	2.6522	1.36877	23	23.000
	Packaging	1.6522	.71406	23	23.000
4	PerceptionHealthAfter	4.2500	1.12546	16	16.000
	TrustedBrand	3.0000	.96609	16	16.000
	OnlineReview	1.8750	.80623	16	16.000
	Advertisement	3.3750	1.31022	16	16.000
	SocialMedia	3.8750	1.45488	16	16.000
	Recommended	1.1875	.40311	16	16.000
	Packaging	3.1250	.95743	16	16.000

Total	PerceptionHealthAfter	3.8090	1.39705	89	89.000
	TrustedBrand	3.2022	1.00204	89	89.000
	OnlineReview	2.8427	1.18608	89	89.000
	Advertisement	2.8652	1.36674	89	89.000
	SocialMedia	2.9551	1.49932	89	89.000
	Recommended	3.0787	1.53907	89	89.000
	Packaging	3.1348	1.33307	89	89.000

Analysis 1

Box's Test of Equality of Covariance Matrices

Log Determinants

Cluster Number of Case	Rank	Log Determinant
1	7	851
2	7	245
3	7	882
4	7	-3.548
Pooled within-groups	7	.434

The ranks and natural logarithms of determinants printed are those of the group covariance matrices.

Test Results

Box's	M	132.760
F	Approx.	1.326
	df1	84
	df2	11630.760
	Sig.	.025

Tests null hypothesis of equal population covariance matrices.

- This indicates that the assumption of equality of covariance matrices is violated, i.e., there are differences in variance between the groups.
- While this means the results must be interpreted with some caution, the analysis is still valid.

Discriminant Analysis Output 2 (Slide 15)

Summary of Canonical Discriminant Functions Eigenvalues Canonical Correlation Function Eigenvalue % of Variance Cumulative % 3.707^{a} 64.0 64.0 .887 1.413^a 24.4 88.5 .765 .668^a 11.5 100.0 .633 a. First 3 canonical discriminant functions were used in the analysis. Wilks' Lambda Test of Function(s) Wilks' Lambda Chi-square Sig. 242.674 21 1 through 3 .053 <.001 2 through 3 114.880 12 <.001 .248 .600 42.211 5 <.001 Standardized Canonical Discriminant **Function Coefficients Function** 2 3 1 PerceptionHealthAfter .748 .040 .626 TrustedBrand -.200 .009 -.324 OnlineReview -.135 .731 -.169 -.639 .237 .000 Advertisement .385 SocialMedia -.233 -.090 Recommended .574 .530 -.331 Packaging .851 -.101 .249

- Online Reviews → Identifies health perception and the utilization of online reviews as the second aspects to segment on.
- Function 3 (11.5%) Social Media & Health Influence → Social media influence and health attitude do play a part, just to a lesser degree.
- Confirms that the Discriminant **Analysis is statistically** significant and the variables do separate the clusters.

Function 1 (64.0%) - Marketing Influence →
Most influential function, showing that the
most significant factors in differentiating
groups are marketing elements like
advertisement, social media, and word-of-
mouth.
Function 2 (24.4%) - Health Perception &

Function 3 Advertisement -.500 .173 .091 .469 .336 Packaging -.093 .642* OnlineReview -.120 -.250 PerceptionHealthAfter .748 .079 .384 -.467° Recommended .344 .449 SocialMedia -.246 -.017 .262 TrustedBrand -.038 .003 -.183

Structure Matrix

Pooled within-groups correlations between discriminating variables and standardized canonical discriminant functions

Variables ordered by absolute size of correlation within function.

*. Largest absolute correlation between each variable and any discriminant function

Functions at Group Centroids

	Function				
Cluster Number of Case	1	2	3		
1	1.272	1.818	.589		
2	1.825	842	565		
3	-2.620	.442	708		
4	-1.247	-1.329	1.340		

Unstandardized canonical discriminant functions evaluated at group means

- Function 1: Eigenvalue = 3.707, Canonical Correlation = 0.887 → Strongest predictor of cluster membership.
- Function 2: Eigenvalue = 1.413, Canonical Correlation = 0.765 → Moderately
- Function 3: Eigenvalue = 0.668, Canonical Correlation = 0.633 → Weakest, but still valuable.

Discriminant Analysis Output 3 (Slide 15)

Classification Statistics

Classification Processing Summary

Processed		89
Excluded	Missing or out-of-range group codes	0
	At least one missing discriminating variable	0
Used in Ou	ıtput	89

Prior Probabilities for Groups

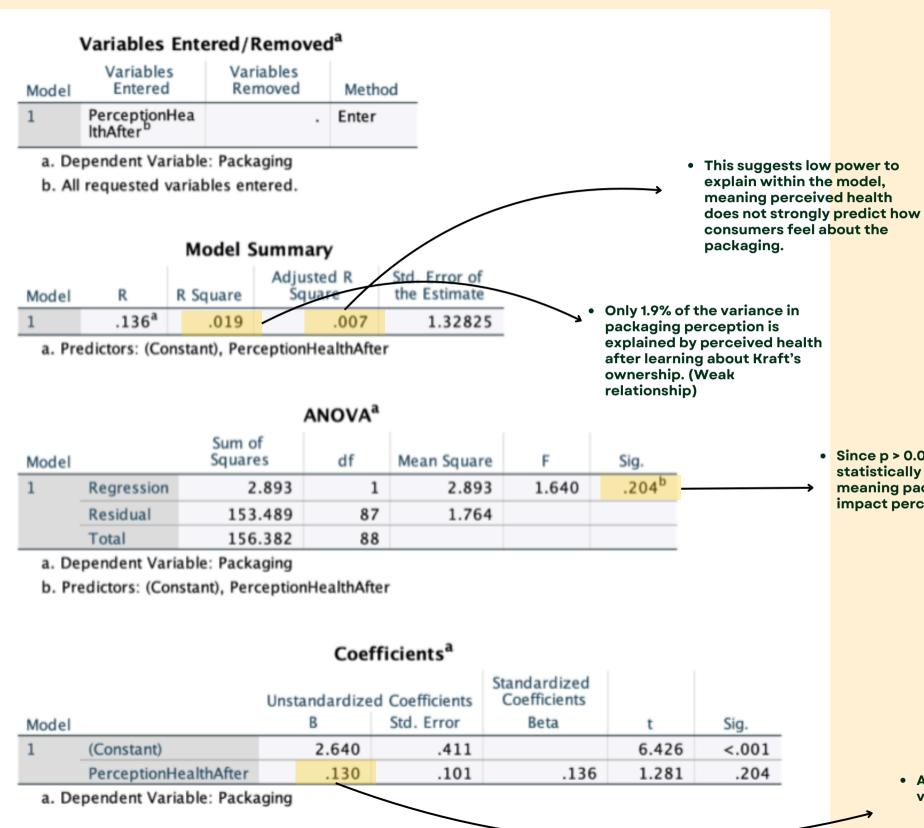
		Cases Used in Analysis		
Cluster Number of Case	Prior	Unweighted	Weighted	
1	.250	20	20.000	
2	.250	30	30.000	
3	.250	23	23.000	
4	.250	16	16.000	
Total	1.000	89	89.000	

- 97.8% of the original classes are correctly classified: High precision on assigning customers to the right groups.
- 94.4% cross-validation accuracy: Demonstrates that the model is still extremely accurate when applied to novel data, supporting realworld utility.

		Classificati	on Results	a,c			
			Pred	icted Group	Membersh	ip	
		Cluster Number of Case	1	2	3	4	Total
Original	Count	1	20	0	0	0	20
		2	2	28	0	0	30
		3	0	0	23	0	23
		4	0	0	0	16	16
	%	1	100.0	.0	.0	.0	100.0
		2	6.7	93.3	.0	.0	100.0
		3	.0	.0	100.0	.0	100.0
		4	.0	.0	.0	100.0	100.0
Cross-validated ^b	Count	1	20	0	0	0	20
		2	4	26	0	0	30
		3	0	0	23	0	23
		4	1	0	0	15	16
	%	1	100.0	.0	.0	.0	100.0
		2	13.3	86.7	.0	.0	100.0
		3	.0	.0	100.0	.0	100.0
		4	6.3	.0	.0	93.8	100.0

- a. 97.8% of original grouped cases correctly classified.
- b. Cross validation is done only for those cases in the analysis. In cross validation, each case is classified
 by the functions derived from all cases other than that case.
- c. 94.4% of cross-validated grouped cases correctly classified.

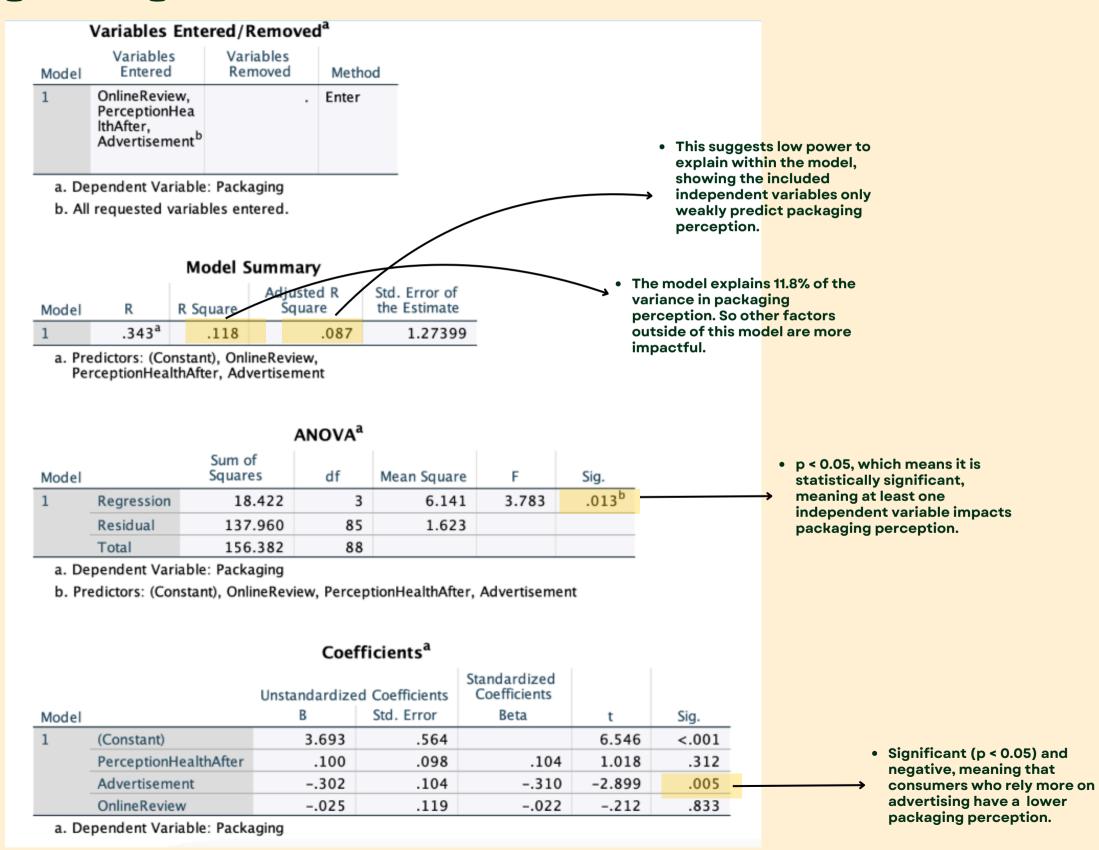
Linear Regression (Perceived Health & Packaging)



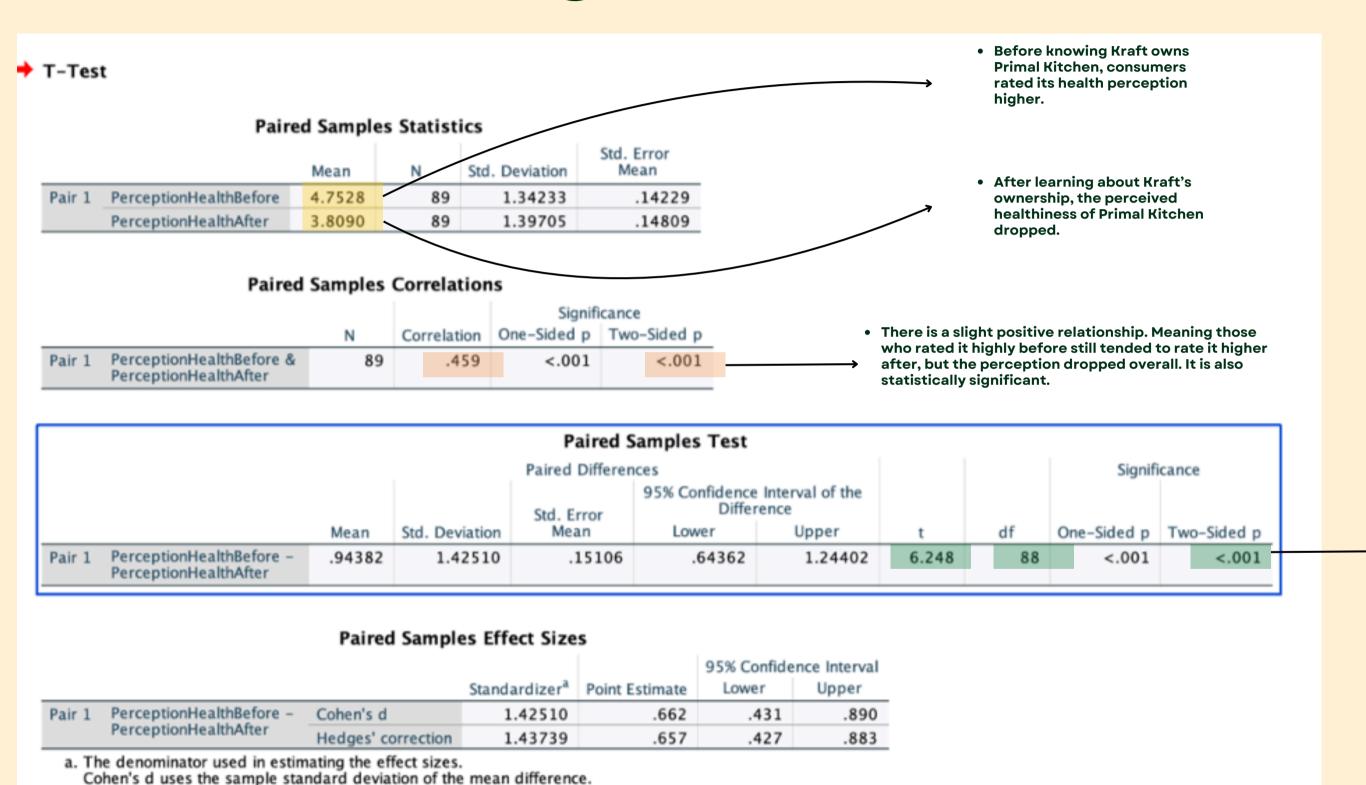
 Since p > 0.05, the model is not statistically significant, meaning packaging does not impact perceived health.

> A small positive effects, but the effect is too weak to be valuable.

Multiple Linear Regression (Factors influencing packaging perception)



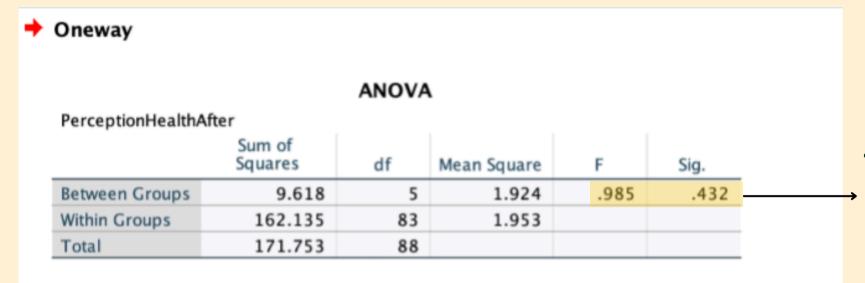
Paired Sample T-test (Change in health perception before/after knowing Kraft owns Primal Kitchen)



Hedges' correction uses the sample standard deviation of the mean difference, plus a correction factor.

- The t-value of 6.248 shows a big difference between the before and after ratings.
- The p-value < 0.001 means the drop is statistically significant.

One-Way ANOVA (Does income affect health perception after Kraft ownership?)



 This test is not statistically significant. Income does not impact health perception after learning about Kraft's ownership.

ANOVA Effect Sizes a,b

			95% Confide	nce Interval
		Point Estimate	Lower	Upper
PerceptionHealthAfter	Eta-squared	.056	.000	.120
	Epsilon-squared	001	060	.067
	Omega-squared Fixed- effect	001	060	.066
	Omega-squared Random-effect	.000	011	.014

- a. Eta-squared and Epsilon-squared are estimated based on the fixed-effect model.
- b. Negative but less biased estimates are retained, not rounded to zero.

		Multi	ple Compa	risons			
ependent	t Variable: F	PerceptionHealth/	After				
ukey HSD							
		Mean Difference (I-			95% Confidence Interval		
) Income	(J) Income	J)	Std. Error	Sig.	Lower Bound	Upper Bound	
	2	.53043	.52941	.916	-1.0140	2.0749	
	3	2.13043	1.03036	.314	8755	5.1364	
	4	.46377	.85795	.994	-2.0392	2.9667	
	5	.63043	1.03036	.990	-2.3755	3.6364	
	6	.33452	.35327	.933	6961	1.3651	
	1	53043	.52941	.916	-2.0749	1.0140	
	3	1.60000	1.08262	.679	-1.5584	4.7584	
	4	06667	.92005	1.000	-2.7508	2.6174	
	5	.10000	1.08262	1.000	-3.0584	3.2584	
	6	19592	.48498	.999	-1.6108	1.2190	
	1	-2.13043	1.03036	.314	-5.1364	.8755	
	2	-1.60000	1.08262	.679	-4.7584	1.5584	
	4	-1.66667	1.27587	.781	-5.3889	2.0555	
	5	-1.50000	1.39765	.891	-5.5775	2.5775	
	6	-1.79592	1.00826	.483	-4.7374	1.1455	
4	1	46377	.85795	.994	-2.9667	2.0392	
	2	.06667	.92005	1.000	-2.6174	2.7508	
	3	1.66667	1.27587	.781	-2.0555	5.3889	
	5	.16667	1.27587	1.000	-3.5555	3.8889	
	6	12925	.83127	1.000	-2.5544	2.2959	
	1	63043	1.03036	.990	-3.6364	2.3755	
	2	10000	1.08262	1.000	-3.2584	3.0584	
	3	1.50000	1.39765	.891	-2.5775	5.5775	
	4	16667	1.27587	1.000	-3.8889	3.5555	
	6	29592	1.00826	1.000	-3.2374	2.6455	
	1	33452	.35327	.933	-1.3651	.6961	
	2	.19592	.48498	.999	-1.2190	1.6108	
	3	1.79592	1.00826	.483	-1.1455	4.7374	
	4	.12925	.83127	1.000	-2.2959	2.5544	
	5	.29592	1.00826	1.000	-2.6455	3.2374	

Multinomial Logistic Regression (Slide 16)

Nominal Regression

Warnings

The log-likelihood values are approaching zero. There may be a complete separation in the data. The maximum likelihood estimates do not exist.

The NOMREG procedure continues despite the above warning(s). Subsequent results shown are based on the last iteration. Validity of the model fit is uncertain.

Case Processing Summary

		N	Marginal Percentage
Cluster Number of Case	1	20	22.5%
	2	30	33.7%
	3	23	25.8%
	4	16	18.0%
Valid		89	100.0%
Missing	0		
Total	89		
Subpopulation	87 ^a		

a. The dependent variable has only one value observed in 87 (100.0%) subpopulations.

Model Fitting Information

	Model Fitting Criteria	Likelihood Ratio Tests				
Model	-2 Log Likelihood	Chi-Square	df	Sig.		
Intercept Only	242.121					
Final	.000	242.121	18	<.001		
-						

 Significant (p < 0.05) so the overall model is statistically significant.

Pseudo R-Square

Cox and Snell	.934
Nagelkerke	1.000
McFadden	1.000

Likelihood Ratio Tests

	Model Fitting Criteria	Likelihood Ratio Tests						
	–2 Log Likelihood of Reduced							
Effect	Model	Ch	i–Square	df	Sig.			
Intercept	32.999		32.999	3	<.001			
PerceptionHealthAfter	43.460		43.460	3	<.001			
OnlineReview	7.225 ^a		7.225	3	.065			
Recommended	10.107		10.107	3	.018			
Advertisement	.000 ^b		.000	3	1.000			
SocialMedia	.000 ^b		.000	3	1.000			
Packaging	52.748		52.748	3	<.001			
The chi-square statistic is the difference in -2 log-likelihoods								

The chi-square statistic is the difference in -2 log-likelihoods between the final model and a reduced model. The reduced model is formed by omitting an effect from the final model. The null hypothesis is that all parameters of that effect are 0.

- a. There is possibly a quasi-complete separation in the data. Either the maximum likelihood estimates do not exist or some parameter estimates are infinite.
- b. The log-likelihood values are approaching zero. There may be a complete separation in the data. The maximum likelihood estimates do not exist.

- Strongly differentiates clusters
- Does not strongly influence segmentation
- Significantly impacts cluster membership.
- → Not a significant factor in differentiating clusters
- Key factor in distinguishing groups
- Not a significant factor in differentiating clusters

Multinomial Logistic Regression (Slide 16)

			Pa	rameter E	stimates				
							95% Confidence Interval for Exp(B)		
Cluster N	Cluster Number of Case ^a B		Std. Error	Wald	df	Sig.	Exp(B)	Lower Bound	Upper Bound
2	Intercept	333.341	142075.340	.000	1	.998			
	PerceptionHealthAfter	-48.523	16713.633	.000	1	.998	8.446E-22	.000	. b
	OnlineReview	-31.893	13900.539	.000	1	.998	1.409E-14	.000	, b
	Recommended	-3.569	15568.897	.000	1	1.000	.028	.000	, b
	Advertisement	-15.795	6923.793	.000	1	.998	1.381E-7	.000	, b
	SocialMedia	-14.471	11818.749	.000	1	.999	5.193E-7	.000	,b
	Packaging	12.019	27225.916	.000	1	1.000	165811.552	.000	, b
3	Intercept	244.996	166237.258	.000	1	.999			
	PerceptionHealthAfter	-32.524	16058.451	.000	1	.998	7.502E-15	.000	, b
	OnlineReview	-1.973	18947.024	.000	1	1.000	.139	.000	,b
	Recommended	-20.121	15631.636	.000	1	.999	1.826E-9	.000	, b
	Advertisement	17.018	13962.332	.000	1	.999	24584743.2	.000	.b
	SocialMedia	2.603	13391.177	.000	1	1.000	13.503	.000	,b
	Packaging	-31.718	16571.579	.000	1	.998	1.680E-14	.000	, b
4	Intercept	232.767	184033.858	.000	1	.999			
	PerceptionHealthAfter	-20.250	16978.507	.000	1	.999	1.605E-9	.000	, b
	OnlineReview	-26.772	18611.227	.000	1	.999	2.361E-12	.000	.b
	Recommended	-33.511	17887.290	.000	1	.999	2.796E-15	.000	, b
	Advertisement	10.315	12642.189	.000	1	.999	30184.225	.000	.b
	SocialMedia	11.503	13044.542	.000	1	.999	99016.840	.000	.b
	Packaging	-11.087	18788.080	.000	1	1.000	1.531E-5	.000	.b

a. The reference category is: 1.

b. Floating point overflow occurred while computing this statistic. Its value is therefore set to system missing.